

Report for: Cabinet Member Signing – 14 November 2022

Title: Request for Approval of Contract Extension of the Contract to Humankind for Integrated Adult Substance Misuse Services – Lot 3 Drug and Alcohol Recovery Service.

Report authorised by: Will Maimaris, Director of Public Health

Lead Officer: Sarah Hart, Public Health Senior Commissioner – Substance Misuse, Sexual Health, Health improvement, 020 8489 1480, sarah.hart@haringey.gov.uk

Ward(s) affected: All

**Report for Key/
Non-Key Decision:** Key Decision

1. Describe the issue under consideration

- 1.1. This report requests approval from the Cabinet Member for Health, Social Care, and Wellbeing for an extension of contract with Humankind for Integrated adult substance misuse services - lot 3 drug and alcohol recovery service.

2. Cabinet Member Introduction

Not applicable

3. Recommendations

The Cabinet Member for Health, Social Care, and Wellbeing is recommended:

- 3.1. In accordance with Contract Standing Order (CSO) 16.02 and 10.02.1 (b), to agree to extend the contract with Humankind for an Integrated Adult Substance Misuse Treatment and Recovery service; lot 3, for a period of two years from 1st February 2023 to 31st January 2025.
- 3.2. To note that the value of the extension over 2 years is £1,025,582.78 or £512,791.39pa.
- 3.3. To note that the total value of the contract from inception to January 2025 is £3,039,349.

4. Reasons for decision

- 4.1. Following an open tender process in October 2018, Cabinet awarded a contract to CDP Blenheim (who became Humankind Charity), for Integrated Adult Substance Misuse treatment and recovery services.

4.2. The award was for a period of four years with an option to extend for 2 years and a further period of 2 years total value £4,064,932.67 (for 8 years). The initial term of the contract expires on 31st January 2023.

4.3. The contract is performing satisfactorily, and it would not be in the Council or residents' interest to go out to the market at this stage for a new provider.

5. Alternative options considered

5.1. The Cabinet Member for Health , Social Care, and Wellbeing could decide that the main Humankind contract should not be extended, as the existing service is delivering well, going through the disruption of a tender process is not in the interests of residents

6. Background information

6.1. Substance misuse services were tendered in 2018 in three lots and Humankind was the successful bidder for both alcohol and drug recovery Services . Humankind is also a partner in the drug service (the Grove). These services work together as a treatment system, supported by peer- led organisations including Bringing Unity Back into the community (BUBIC -subcontractor), and subsequently became known as Haringey Recovery Service (HRS).

6.2. The drug and alcohol services are the first access point, offering services that are more clinical. From these services, residents progress into the Haringey Recovery Service (HRS) which offers psychosocial help i.e. counselling, group work, education and employment services. The recovery service also has a strong focus on self-help and peer support.

6.3. The new HRS contract started in February 2019 and so the project was only just developing its new programs when the CV19 pandemic lock downs begun in 2020. During the pandemic the service was severely disrupted but remained open, moving rapidly to a combination of face to face and virtual services. Despite disruption in 2021/22 HRS still provided 640 residents with interventions against a target of 750. Residents who completed the program reported the following: 62% improvement in health, 72% improvement in physiological wellbeing and 69% improvement in quality of life. Unfortunately, most of the program around education, training and employment was suspended.

6.4. HRS is a very adaptable service with co-production at its heart. Data shows the service is well used by those with protective characteristics. The main substance misuse services are primarily used by males, around 25% female, however the HRS service has reached 62% female. This high percentage of women is likely to be due to a combination of services in HRS that women respond to i.e., counselling, women's group and to the close working relationship with Insight the family's substance misuse service. Diversity in the service reflects Haringey's community, white other, Black African and Caribbean being very well represented. HRS always has a polish worker or volunteer. Data also demonstrates that the service has been used by people with a number of disabilities including a hearing impairment, learning disability and mobility impairment. The age span is 18 years to 81 years, the majority, however, are aged between 40-60 years.

6.5. In 2022/23 the service is on course to reach set targets which include 1000 residents active in services, 168 counselling sessions, 750 residents receiving recovery support, 90% improvement in health, psychological wellbeing and quality of life. Monitoring is completed quarterly.

7. Contribution to strategic outcomes

The service fulfils three crosscutting commitments of the Haringey Labour Manifesto:

1. Tackling inequalities and poverty - making services equitable and easily accessible for all Haringey residents.
2. Living Well Approach - locally delivered services.
3. Protecting our residents - Improved community safety for all ages.

8. Statutory Officer Comments (Director of Finance (including procurement), Head of Legal and Governance (Monitoring Officer), Equalities)

8.1 Finance

The annual costs of the proposed extension to the Humankind contract for integrated Adult Substance Misuse Treatment and Recovery services: lot 3 have been reviewed, and it confirmed that budgets are in place to cover the annual cost.

8.2. Procurement

8.2.1 This provision is within scope of Schedule 3 of the Public Contracts Regulation 2015. It was duly advertised and tendered as required when let.

8.2.2 A contract modification usually necessitates a new tender process. However, under Regulation 72.1a, a modification at the outset, which formed part of the original tender document is permitted. The extension periods was included in the tender advertisement as was the review clause (ability to extend) in the tender documentation.

8.2.3 The request is permissible under Contract Standing Orders 16.02 and 10.02.1b.

8.2.3 Commissioning monitors the contract on a quarterly basis and will continue to do so throughout its duration to ensure key performance indicators and outcomes are met. The contractor has been found to perform satisfactorily despite the disruption caused in the pandemic earlier on in the contract term and is on course to meet contractual targets. Interestingly, the service is well used by those with protective characteristics, which may, in no small part, be due to the reflection of Haringey residents in its staff make-up and the type of provision on offer.

8.3. Head of Legal and Governance

8.3.1 The Head of Legal and Governance (Monitoring Officer) has been consulted in the preparation of the report.

8.3.2 The extension of contract which this report relates to has been set out in the tender documents and final contract and therefore complies with Regulation 72 of the Public Contracts Regulations 2015 (the “Regulations”). The relevant regulation is Regulation 72(1)(a).

8.3.3 Pursuant to Contract Standing Order 16.02 and Contract Standing Order 10.02.1(b) the Cabinet Member with the relevant portfolio responsibilities has authority to approve the recommendations in the report.

8.3.4 The Head of Legal and Governance (Monitoring Officer) sees no legal reasons preventing the Cabinet Member for Health, Social Care, and Wellbeing from approving the recommendations in the report.

8.4. **Equality**

8.4.1. The council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
- Advance equality of opportunity between people who share protected characteristics and people who do not
- Foster good relations between people who share those characteristics and people who do not.

8.4.2. The three parts of the duty apply to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

8.4.3. Although it is not enforced in legislation as a protected characteristic, Haringey Council treats socioeconomic status as a local protected characteristic.

8.4.4. This report relates to a contract for provision of services to residents with substance misuse issues. The service by its nature provides support to vulnerable people, including those with protected characteristics.

8.4.5. Substance misuse is highly stigmatised and so it is to be expected that adults, young people, and parents with protective characteristics may face additional challenges in seeking help. This is explored within the needs assessments, equity audits and service design. Having people with lived experience co deliver services and monitor service will further expand equity. Data from these projects will include all protective characteristics.

8.4.6. The contract specification related to this service clearly sets out the supplier’s responsibilities under equalities legislation, including a requirement to have in

place up to date equalities policies and to ensure that the service is accessible to all sections of the community.

8.4.7. The contractor's compliance with equalities legislation will continue to be quality assured through regular contract monitoring and service review.

9. Use of Appendices

9.2. None

10. Local Government (Access to Information) Act 1985

10.2. Not Applicable